

## Privacy Policy of Global Interactive Solutions, LLC

Global Interactive Solutions, LLC (GIS) is committed to providing high-quality products and services that exceed our customers' expectations. In doing so we understand your personal privacy is of utmost importance. The policies below are applicable to the websites operated by GIS ("Websites") produced and maintained by Global Interactive Solutions, LLC (collectively "Company" or "we", "us", or "our"). We have established this privacy statement ("Privacy Statement") to let you know the kinds of personal information we may gather during your visit to the Website, why we gather your information, what we use your personal information for, when we might disclose your personal information, and how you can manage your personal information.

If you purchase software licenses from us, then the privacy policy of the respective software licensor applies. Please consult the privacy policies of the respective manufacturer for specific applicable rules. The privacy policy of the specific licensor can usually be found on their website. In the case of Zoom Video Communications, Inc. those website locations are <https://explore.zoom.us/en/trust/legal-compliance/> and <https://explore.zoom.us/en/trust/resources/>

**By visiting our Website, you are accepting the practices described in our Privacy Statement. If you do not agree to the terms of this Privacy Statement, please do not use the Website. We reserve the right to modify or amend the terms of our Privacy Statement from time to time without notice. Your continued use of our Website and our affiliate sites following the posting of changes to these terms will mean you accept those changes. If we intend to apply the modifications or amendments to this Privacy Statement retroactively, we will provide you with notice of the modifications or amendments.**

If you have any questions about this Privacy Statement or don't see your concerns addressed here, you should contact us at 1 (888) 222-5674 or +1-404-699-2002 between 9 AM and 5 PM Eastern Standard Time Monday through Friday on standard business days.

## **Global Interactive Solutions, LLC Privacy Standards**

The company adheres to the highest standards of ethical practices in all of our operations and is dedicated to protecting the privacy of all visitors to our Website. Our Privacy Statement is simple: Except as disclosed below, we don't sell, barter, give away, share, distribute, disclose or rent your personal information to any company outside of Company without your permission.

### **What is Personal Information?**

Personal information is information that identifies an individual or is directly associated with a specific person or entity such as a name, address, telephone number, email address, credit card number, or information about activities which can be directly linked to that person, such as his or her purchases.

### **Ownership of Personal Information**

GIS shall own all personal information about you collected by us.

### **Retention of Information We Collect Online**

Information we automatically collect as a result of your online activity is generally not retained in a personally identifiable form, or if the information is personally identifiable, we retain it only long enough for us to perform studies and analyses related to our website. The exception would be information we need in order to investigate fraud or problems associated with particular transactions or events.

### **Registration**

In order to make use of all parts of this website, a user may need to register with us. During registration, a user is required to give his or her contact information (such as name and email address). We also may collect and store information about you that we receive from other sources, to enable us to update and correct the information contained in our database.

## **Order**

Whether you are registered or not, we request personal information from you during the order and checkout process. Here a user must provide certain contact information (i.e. name and shipping address) and certain financial information (i.e. credit card number, expiration date). This information is used to run a credit check, authorize mobile phone service, for billing purposes and fill customer's orders. If we have trouble processing an order a product is out of stock, or there is any other problem with your order, this contact information is used to contact you.

## **Help Desk**

We also collect and store information that you enter into this Website or that you provide through our help desk, customer service representatives, or requests for more information.

## **Cookies**

A cookie is a piece of data stored on the user's hard drive containing information about the user. We use both permanent and sessional cookies. Usage of a cookie is in no way linked to any personally identifiable information while on our site. For instance, by setting a cookie on our site, the user would not have to log in a password more than once, thereby saving time while on our site. If a user rejects the cookie, they may still use our site. The only drawback to this is that the user will be limited in some areas of our site.

## **Log Files and Other Anonymous Information**

In addition, when you interact with the Website, whether you register or not, our servers may keep an activity log that does not identify you individually. Generally, this information is collected through "traffic data". We collect and store certain administrative and traffic information with each use of the service or Website including: source IP address, time of access, date of access, web page(s), software crash reports, type of browser used, session identification number, search terms, search results, access times and referring websites

addresses. We use this data to analyze trends, administer the site, and gather broad demographic information for aggregate use. This anonymous data that we collect is not linked to personally identifiable information. In addition we track domain names, pages visited, browser types, and access times. This is all done to monitor the performance and user base of our site.

## **Third-Party Agents**

We occasionally have third party agents, subsidiaries, fulfillment companies, affiliates and partners that perform functions on our behalf, such as marketing, analytics, credit checks, credit card processing, shipping or stocking orders, providing customer service, fraud protection, etc. These entities have access to the personal information needed to perform their functions and are contractually obligated to maintain the confidentiality and security of that personal information. They are restricted from using, selling, distributing or altering this data in any way other than to provide the requested services to the Website.

## **Transactional partners**

We only share personal information and non-personal or anonymous information with our fulfillment partners necessary to facilitate the fulfillment of an order and the activation of a service plan.

## **Emergency Situations**

We may also use or disclose personal information if required to do so by law or in the good-faith belief that such action is necessary to (a) conform to applicable law or comply with legal process served on us or the Website; (b) protect and defend our rights or property, the Website or our users, and (c) act under emergency circumstances to protect the personal safety of us, our affiliates, agents, or the users of the Website or the public.

## **Links**

This website contains links to other sites. Please be aware that Global Interactive Solutions, LLC is not responsible for the privacy practices of other sites. This privacy statement applies solely to information collected by this Web site. We encourage you to read the privacy policies of these linked websites, because their privacy practices may differ from ours.

## **Security**

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts the information you input.

We reveal only the last four digits of your credit card numbers when confirming an order. Of course, we transmit the entire credit card number to the appropriate credit card company during order processing.

While we try our best to safeguard your personal information once we receive it, no transmission of data over the Internet or any other public network can be guaranteed to be 100% secure.

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer. You are entirely responsible for the security and confidentiality of your password and account. You are also entirely responsible for any and all activities that occur under your account. You agree to immediately notify us of any unauthorized use of your account or any other breach of security of which you become aware. You are responsible for taking precautions and providing security measures best suited for your situation and intended use of the Services and Website.

The Website is published in the United States. We make every effort to protect the personal identifiable information of all users the Website. We attempt to comply with local data protection and consumer rights laws to the extent they may apply to the Company services. If you are uncertain whether this Privacy Statement conflicts with the applicable local privacy laws where you are located, you should not submit your personal information to Company.

## **How Do I Correct Information About Me?**

Please contact us at 1.888.222.5675 between 8AM and 6PM Eastern Standard Time - Monday through Friday and inform the operator that you would like to update or correct your information on file.

## **Your California Privacy Rights**

California Civil Code Section 1798.83 permits customers of Company who are California residents to request certain information regarding its disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an e-mail to [info@gisolutions.com](mailto:info@gisolutions.com)

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